



CHAUDHARY DEVI LAL UNIVERSITY

BARNALA ROAD, SIRSA - 125055 (HARYANA) INDIA

(Established by State Legislature Act 9 of 2003)

No. CDLU / 2043

Dated. 21/1/22

Sub.: Information regarding NAAC Matrix 5.1.4 The Institution adopts the following for redressal of student grievances including sexual harassment and ragging cases.

The required information is as follows:

1. Implementation of guidelines of statutory/regulatory bodies
2. Organisation wide awareness and undertakings on policies with zero tolerance
3. Mechanisms for submission of online/offline students' grievances
4. Timely redressal of the grievances through appropriate committees

Options:

- A. All of the above
- B. 4 of the above
- C. 3 of the above
- D. 1 of the above
- E. None of the above


REGISTRAR
20/12/2021



Notification

Consequent upon the regulation of the UGC Notification vide number Advt.III/4/exty/30/19 dated 06.05.2019. The Vice-Chancellor is pleased to approve the constitutional structure of Collegiate Student Grievance Redressal Committee (CSGRC) for affiliated Colleges Students.(copy enclosed).
Collegiate Student Grievance Redressal Committee (CSGRC)

- i) A complaint from an aggrieved student relating to a college shall be addressed to the Collegiate Student Grievance Redressal Committee (CSGRC), with the following composition namely:
 - a) Principal of the college- Chairperson;
 - b) Three senior members of the teaching faculty to be nominated by the Principal- Members;
 - c) A representative from among students of the college to be nominated by the curricular activities-Special Invites.
- (ii) The term of the members and the special invitee shall be two years.
- (iii) The quorum for the meeting including the Chairperson, but excluding the special invitee, shall be three.
- (iv) In considering the grievance before it, the CSGRC shall follow principles of natural justice.
- (v) The CSGRC shall send its report with recommendations, if any to the Vice-Chancellor of the affiliating University and a copy thereof to the aggrieved student within a period of 15 days from the date of receipt of the complaint.

The Principles of the Colleges may be directed to constitute the Collegiate Student Grievance Redressal Committee respectively in their colleges/departments before the commencement of the Academic Session 2019-20 may also be directed to publish and upload information on their prospectus in compliance of this notification.

Registrar

Endst. No./Acad./ AC-II/2019/ 2189-2199

Dated: 21/05/2019

Copy of the above forwarded (through e-mail) to the following for information and necessary action:

1. Dean of Colleges, Chaudhry Devi Lal University, Sirsa
2. Director, University Computer Center, Chaudhry Devi Lal University.(with the request to upload the university website accordingly).
3. P.A to Registrar, (for kind information of the Registrar) Chaudhry Devi Lal University.
4. PS to VC (for kind information of the Vice-Chancellor), Chaudhry Devi Lal University.

Assistant Registrar (Academic)
For Registrar

P.A. to Registrar
Ch. Devi Lal University
SIRSA-125055 (1)



Notification

Consequent upon the regulation of the UGC Notification vide number Advt.III/4/Exty/30/19 dated 06.05.2019. The Vice-Chancellor is pleased to approve the constitutional structure of Department **Student Grievance Redressal Committee (DSGRC)** for UTD's Students.(copy enclosed).
Departmental Student Grievance Redressal Committee (DSGRC)

- (1) A complaint by an aggrieved student relating to a Departmental or School or Centre of a University shall be addressed to the Departmental Student Grievance Redressal Committee (DSGRC) to be constituted at the level of the Department, School or Centre, as the case may be, and with the following composition, namely:
- Head of the Department, School or the Centre, by whatever designation known as Chairperson;
 - Two Professors, from outside the Departments/School/Centre to be nominated by the Vice-Chancellor-Members;
 - A member of the faculty, well-versed with the mechanism of Grievance Redressal to be nominated by the Chairperson-Member;
 - A representative from among students of the college to be nominated by the Vice-Chancellor based on academic merit/excellence in sports/performance in co-curricular activities-Special Invitee.
- ii) The term of the Chairperson, members of the Committee and the special invitee shall be of two years.
- iii) The quorum for the meeting of DSGRC, including the Chairperson, but excluding the special invitee, shall be three.
- iv) In considering the grievance before it, the DSGRC shall follow principles of natural justice.
- v) The DSGRC shall submit its report with recommendations, if any, to the Head of the Institution/Vice-Chancellor, with a copy thereof to the aggrieved student, within a period of 15 days from the date of receipt of the complaint.

The Chairperson of the UTDs may be directed to constitute the Departmental Student Grievance Redressal Committee respectively in their departments from the commencement of the Academic session 2019-20.

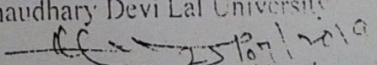
Registrar

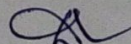
Dated: 26/07/19

Endst. No./Acad./ AC-II/2019/ 2193 2222

Copy of the above forwarded (through e-mail) to the following for information and necessary action:

- All Chairpersons' Deptt. of UTD's, Chaudhary Devi Lal University, Sirsa.
- Dean Students Welfare, CDLU, Sirsa
- Director IQAC Cell, CDLU, Sirsa.
- Incharge Registration and Scholarship, CDLU, Sirsa.
- Director, University Computer Center, Chaudhary Devi Lal University,(with the request to upload the same on University Website).
- PS to VC (for kind information of the Vice-Chancellor), Chaudhary Devi Lal University.
- P.A to Registrar. (for kind information of the Registrar) Chaudhary Devi Lal University


Assistant Registrar (Academic)
For Registrar


P.A. to Registrar
Ch. Devi Lal Uni
SIRSA-125055

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यथा कि इस विनियमों के अन्तर्गत इस कौड़े कोर्टवाइ नहीं की जाएगी जब तक कि सरकार को अपने विचारों स्पष्ट करने के लिए अवसर नहीं दिया गया हो और उसे सुने जाने के अवसर प्रदान नहीं किया गया हो।

11 इस विनियमों में उल्लिखित कौड़े भी पूर्व विश्वविद्यालय अनुदान आयोग (प्रकाशित विनियमों के अन्तर्गत उपबन्धों के तहत नियुक्त किसी पदधारी लोकपाल के कार्यकाल की अवधि के दौरान उसके पद पर बने रहने का प्रतिकूल रूप से प्रभावित नहीं करेगी, कार्यकाल समाप्त होने के पश्चात् लोकपाल की नियुक्ति विश्वविद्यालय के उच्च आयोग (जहाँ की शिकायतों का निवारण) संबंधी विनियम, 2019 के अनुरूप की जाएगी।

प्रो. राजनीश जैन, पंजीव

[विज्ञापन-III/2019 अंश, 12/05/19]

UNIVERSITY GRANTS COMMISSION NOTIFICATION

New Delhi, the 6th May, 2019

F.No. 14-4/2012(CPP-II).—In exercise of the powers conferred under clause (g) of sub-section (1) of Section 26 of the University Grants Commission Act, 1956 (3 of 1956), and in supersession of the University Grants Commission (Grievance Redressal) Regulations, 2012, the University Grants Commission hereby makes the following regulations, namely:

1. SHORT TITLE, APPLICATION AND COMMENCEMENT:

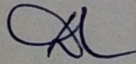
- These regulations shall be called as the University Grants Commission (Redress of Grievances of Students) Regulations, 2019.
- They shall apply to all higher education institutions, whether established or incorporated by or under a Central Act or a State Act, and every institution recognized by the University Grants Commission under clause (f) of Section 2 of the University Grants Commission Act, 1956 and to all institutions deemed to be a University declared as such under Section 3 thereof.
- They shall come into force from the date of their publication in the Official Gazette.

2. OBJECTIVE:

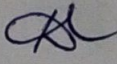
To provide opportunities for redress of certain grievances of students already enrolled in an institution, as well as those seeking admission to such institutions, and a mechanism thereto.

3. DEFINITION: IN THESE REGULATIONS, UNLESS THE CONTEXT OTHERWISE REQUIRES:

- "Act" means the University Grants Commission Act, 1956 (3 of 1956).
- "aggrieved student" means a student, who has any complaint in the matters relating to or connected with the grievances defined under these regulations.
- "college" means any institution, so defined in clause (b) of sub-section (1) of section 2 of the Act.
- "Collegiate Student Grievance Redressal Committee" (CSGRC) means a committee constituted under these regulations, at the level of an institution, being a college.
- "Commission" means the University Grants Commission established under section 4 of the UGC Act, 1956.
- "declared admission policy" means such policy, including the process there under, for admission to a course or program of study as may be offered by the institution by publication in the prospectus of the institution.
- "Departmental Student Grievance Redressal Committee" (DSGRC) means a committee constituted under these regulations, at the level of a Department, School or Centre of a University.
- "grievance" means, and includes, complaint(s) made by an aggrieved student in respect of the following, namely:

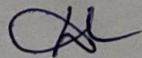

P.A. to Registrar
Ch. Devi Lal
SIRSA-1256

- i. admission contrary to merit determined in accordance with the declared admission policy of the institution;
 - ii. irregularity in the process under the declared admission policy of the institution;
 - iii. refusal to admit in accordance with the declared admission policy of the institution;
 - iv. non-publication of prospectus by the institution, in accordance with the provisions of these regulations;
 - v. publication by the institution of any information in the prospectus, which is false or misleading, and not based on facts;
 - vi. withholding of, or refusal to return, any document in the form of certificate, diploma or diploma or any other award or other document deposited by a student for the purpose of seeking admission in such institution, with a view to induce or compel such student to pay any fee or fees in respect of any course or program of study which such student intends to pursue;
 - vii. demand of money in excess of that specified to be charged in the declared admission policy of the institution;
 - viii. violation, by the institution, of any law for the time being in force in regard to reservation of seats in admission to different category of students;
 - ix. nonpayment or delay in payment of scholarships or financial aid admissible to any student under the declared admission policy of such institution, or under the conditions prescribed by the Commission;
 - x. delay by the institution in the conduct of examinations, or declaration of results, beyond the schedule specified in the academic calendar of the institution, or in such calendar prescribed by the Commission;
 - xi. failure by the institution to provide student amenities as set out in the prospectus, required to be extended by the institution under any provisions of law for the time being in force;
 - xii. non-transparent or unfair practices adopted by the institution for the evaluation of students;
 - xiii. delay in, or denial of, the refund of fees due to a student who withdraws admission within the time mentioned in the prospectus, or as may be notified by the Commission;
 - xiv. complaints of alleged discrimination of students from the Scheduled Castes, the Scheduled Tribes, Other Backward Classes, Women, Minority or persons with disabilities categories;
 - xv. denial of quality education as promised at the time of admission or required to be provided; and
 - xvi. harassment or victimization of a student, other than cases of harassment which are to be proceeded against under the penal provisions of any law for the time being in force.
- (i) "Institution" means, as the context may be, a University or a college, or an institution deemed to be a University under the Act or an institution established within a University for a particular discipline or activity.
- (j) "Institutional Student Grievance Redressal Committee" (ISGRC) means a committee constituted under these regulations at the level of the University, for dealing with grievances which do not belong to a department of the University e.g. hostels and common facilities.
- (k) "Ombudsperson" means the Ombudsperson appointed under these regulations.
- (l) "Prospectus" means and includes any publication, whether in print or otherwise, issued to providing fair and transparent information, relating to an institution, to the general public (including to those seeking admission in such institution) by such institution or any authority or person authorized by such institution to do so;

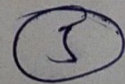

P.A. to Registrar
Ch. Devi Lal U
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(4)

- (m) "Region" means a geographical territory, comprising of States, so determined, for the purpose of facilitating enforcement of these regulations; namely, South-Eastern Region comprising Andhra Pradesh, Telengana, Puducherry, Andaman and Nicobar, and Tamil Nadu; South Western Region comprising Kerala, Karnataka, and Lakshadweep; Western Region comprising Maharashtra, Gujarat, Goa, Dadar and Nagar Haveli, Daman and Diu; Central Region comprising Chhattisgarh, Madhya Pradesh and Rajasthan; Northern Region comprising Jammu and Kashmir, Delhi, Himachal Pradesh, Punjab, Haryana, Uttar Pradesh, Uttarakhand and Chandigarh; North-Eastern Region comprising Assam, Meghalaya, Mizoram, Manipur, Tripura, Arunachal Pradesh, Sikkim and Nagaland; and Eastern Region comprising West Bengal, Bihar, Jharkhand and Odisha.
- (n) "State" means a State specified in the First Schedule to the Constitution and includes a Union territory;
- (o) "Student" means a person enrolled, or seeking admission to be enrolled, in any institution to which these regulations apply;
- (p) "University" means a University so defined in clause (f) of section 2 of the Act or, where the context may be, an institution deemed to be University declared as such under Section 3 thereof;
- (q) "University Student Grievance Redressal Committee" (USGRC) means a committee constituted under these regulations, at the level of the university, for dealing with grievances arising out of decisions of the DSGRC, ISGRC or CSGRC.
- 4. MANDATORY PUBLICATION OF PROSPECTUS, ITS CONTENTS AND PRICING:**
- (1) Every institution, shall publish and/or upload on its website, before expiry of at least sixty days prior to the date of the commencement of the admission to any of its courses or programs of study, a prospectus containing the following for the information of persons intending to seek admission to such institution and the general public, namely:
- the list of programs of study and courses offered along with the broad outlines of the syllabus specified by the appropriate statutory authority or by the institution, as the case may be, for every course or program of study, including teaching hours, practical sessions and other assignments;
 - the number of seats approved by the appropriate statutory authority in respect of each course or program of study for the academic year for which admission is proposed to be made;
 - the conditions of educational qualifications and eligibility including the minimum and maximum age limit of persons for admission as a student in a particular course or program of study, specified by the institution;
 - the process of selection of eligible candidates applying for such admission, including all relevant information in regard to the details of test or examination for selecting such candidates for admission to each course or program of study and the amount of fee prescribed for the admission test;
 - each component of the fee, deposits and other charges payable by the students admitted to such institution for pursuing a course or program of study and the other terms and conditions of such payment;
 - rules/regulations for imposition and collection of any fines in specified heads or categories, minimum and maximum fine may be imposed.
 - the percentage of tuition fee and other charges refundable to a student admitted in such institution in case such student withdraws from such institution before or after completion of course or program of study and the time within and the manner in which such refund shall be made to that student;
 - details of the teaching faculty, including their educational qualifications, along with their type of appointment (Regular/visiting/guest) and teaching experience of every member thereof;
 - information with regard to physical and academic infrastructure and other facilities including hostel accommodation and its fee, library, hospital or industry wherein the practical training is



P.A. Registrar
Ch. Devi Lal
SIRSA-125001



to be imparted to the students and in particular the amenities accessible by students on being admitted to the institution:

- (j) all relevant instructions in regard to maintaining the discipline by students within or outside the campus of the institution, and, in particular such discipline relating to the prohibition of ragging of any student or students and the consequences thereof and for violating the provisions of any regulation in this behalf made by the relevant statutory regulatory authority and

(k) Any other information as may be specified by the Commission:

Provided that an institution shall publish/upload information referred to in clauses (a) to (k) of this regulation, on its website, and the attention of prospective students and the general public shall be drawn to such publication being on the website through advertisements displayed in newspapers and different newspapers and through other media.

- (2) Every institution shall fix the price of each printed copy of the prospectus, being not more than the reasonable cost of its publication and distribution and no profit be made out of the publication, distribution or sale of prospectus

5. **STUDENT GRIEVANCE REDRESSAL COMMITTEES (SGRC)**

A. **Collegiate Student Grievance Redressal Committee (CSGRC)**

- (i) A complaint from an aggrieved student relating to a college shall be addressed to the Collegiate Student Grievance Redressal Committee (CSGRC), with the following composition, namely:

- a) Principal of the college - Chairperson.
- b) Three senior members of the teaching faculty to be nominated by the Principal - Members:
- c) A representative from among students of the college to be nominated by the Principal based on academic merit/excellence in sports/performance in co-curricular activities - Special Invitee.

(ii) The term of the members and the special invitee shall be two years.

(iii) The quorum for the meeting including the Chairperson, but excluding the special invitee, shall be three.

(iv) In considering the grievances before it, the CSGRC shall follow principles of natural justice.

(v) The CSGRC shall send its report with recommendations, if any, to the Vice Chancellor of the affiliating University and a copy thereof to the aggrieved student within a period of 15 days from the date of receipt of the complaint.

B. **Departmental Student Grievance Redressal Committee (DSGRC)**

- (i) A complaint by an aggrieved student relating to a Department or School or Centre of a University shall be addressed to the Departmental Student Grievance Redressal Committee (DSGRC) to be constituted at the level of the Department, School, or Centre, as the case may be, and with the following composition, namely:

- a) Head of the Department, School, or the Centre, by whatever designation known - Chairperson;
- b) Two Professors, from outside the Department/School/Centre to be nominated by the Vice Chancellor - Members;
- c) A member of the faculty, well-versed with the mechanism of grievance redressal to be nominated by the Chairperson - Member;
- d) A representative from among students of the college to be nominated by the Vice Chancellor based on academic merit/excellence in sports/performance in co-curricular activities - Special Invitee.

P.A. to Registrar
Ch. Devi Lal University
SIRSA-125055 (Haryana)

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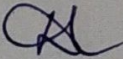
- (ii) The term of the Chairperson, members of the Committee, and the special invitee shall be of two years.
- (iii) The quorum for the meeting of DSGRC, including the Chairperson, but excluding the special invitee, shall be three.
- (iv) In considering the grievances before it, the DSGRC shall follow principles of natural justice.
- (v) The DSGRC shall submit its report with recommendations, if any, to the Head of the Institution/ Vice Chancellor, with a copy thereof to the aggrieved student, within a period of 15 days from the date of receipt of the complaint.

C. Institutional Student Grievance Redressal Committee (ISGRC)

- (i) Where a complaint does not relate to any academic Department, School or Centre of a University, as the case may be, the matter shall be referred to the Institutional Student Grievance Redressal Committee (ISGRC) to be constituted by the Vice Chancellor, with the following composition, namely:
 - (a) Pro-Vice Chancellor/Dean/Senior Professor of institution - Chairperson.
 - (b) Dean of students/Dean, Students Welfare - Member.
 - (c) One senior academic, other than the Chairperson - Member.
 - (d) Proctor/Senior academic - Member.
 - (e) A representative from among students of the college to be nominated by the Vice Chancellor based on academic merit/excellence in sports/performance in co-curricular activities - Special Invitee.
- (ii) The term of the members of the committee shall be of two years.
- (iii) The quorum for the meetings of the ISGRC, including the Chairperson but excluding the special invitee, shall be three.
- (iv) In considering the grievances before it, the ISGRC shall follow principles of natural justice.
- (v) The ISGRC shall send its report with recommendations, if any, to the Vice Chancellor, along with a copy thereof to the aggrieved student, within a period of 15 working days from the date of receipt of the grievance.

D. University Student Grievance Redressal Committee (USGRC)

- (i) The Vice Chancellor of an affiliating University shall constitute such number of University Student Grievance Redressal Committees (USGRC), as may be required to consider grievances unresolved by one or more CSGRC or DSGRC or ISGRC and each USGRC may take up grievances arising from colleges/departments/Institutions, on the basis of the jurisdiction assigned to it by the Vice Chancellor.
 - a) A senior Professor of the University - Chairperson.
 - b) Dean, Student Welfare or equivalent - Member.
 - c) Two Principals drawn from the affiliating colleges, other than those connected with reports of CSGRC under review, to be nominated by the Vice-Chancellor - Members.
 - d) One Professor of the University - Member.
 - e) A representative from among students of the college to be nominated by the Vice Chancellor based on academic merit/excellence in sports/performance in co-curricular activities - Special Invitee.
- (ii) The Chairperson, members and the special invitee shall have a term of two years.
- (iii) The quorum for the meeting, including the Chairperson, but excluding the special invitee, shall be three.


P.A. to Registrar
Ch. Devi Lal University
SRSA - 151005

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- (iv) In considering the grievances before it, the USGRC shall follow principles of natural justice.
- (v) The USGRC shall send its report and recommendations, if any, to the Principal of the College relating to the grievance/Head of the department/School/Institution with a copy thereof to the aggrieved student, within 15 days of the receipt of the grievance.
- (vi) Any student aggrieved by the decision of the University Student Grievance Redressal Committee may prefer an appeal to the Ombudsperson, within a period of fifteen days from the date of receipt of such decision.

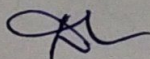
6. APPOINTMENT, TENURE, REMOVAL AND CONDITIONS OF SERVICES OF OMBUDSPERSON:

- (i) There shall be one or more part-time functionaries designated as Ombudspersons to hear and decide on, appeals preferred against the decisions of the USGRCs.

Provided that, there shall not be more than one ombudsperson for a State, in respect of all the State universities (Public as well as Private) in that State, who shall be appointed by the State Government:

Provided further that, there shall not be more than one Ombudsperson for a region, in respect of the Central universities and institutions deemed to be universities in that region, who shall be appointed by the Central Government.

- (ii) The Ombudsperson shall be a person of eminence in academics or research, who had been Vice Chancellor of a University.
- (iii) The Ombudsperson for the State universities in a State, shall not be in any conflict of interest with any University in that State; and the Ombudsperson for the Central universities and institutions deemed to be universities in a region, shall not be in any conflict of interest with any University or institution deemed to be University in that region, either before or after such appointment.
- (iv) A State Government shall appoint the Ombudsperson from a panel of three names recommended by a search committee constituted for that purpose and consisting of the following, namely:
 - (a) A nominee of the Governor or Lt. Governor, as the case may be, who is a person of eminence in the field of higher education- Chairperson;
 - (b) A Vice Chancellor from a State Public University to be nominated by the Governor/L.G of the State/UT - Member;
 - (c) A Vice Chancellor from a State Private University to be nominated by the State Government Member;
 - (d) Chairperson of the State Council of Higher Education or his/her nominee from among the academic members of the Council- Member;
 - (e) Principal Secretary/Secretary to the State Government responsible for Higher Education Member Secretary.
- (v) The Central Government shall appoint the Ombudsperson for a region from a panel of three names recommended by a search committee to be constituted for that purpose, and consisting of the following, namely:
 - (a) Chairperson, University Grants Commission or his/her nominee - Chairperson
 - (b) A Vice Chancellor of a Central University to be nominated by the Central Government Member
 - (c) A Vice Chancellor of an institution deemed to be University to be nominated by the Central Government - Member
 - (d) A nominee of the Central Government, not below the rank of the Joint Secretary Member
 - (e) Secretary, University Grants Commission - Member Secretary



P.A. to Registrar
 Ch. Devi Lal
 STRSA

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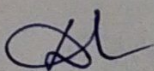
- (vi) The Ombudsperson shall be appointed for a period of three years or until he attains the age of 70 years, whichever is earlier, from the date of assuming office, and shall be eligible for reappointment for another one term for the same State or region, as the case may be.
- (vii) For conducting the hearings, the Ombudsperson shall be paid a sitting fee, per diem, in accordance with the norms fixed by the University Grants Commission, and shall, in addition, be eligible for reimbursement of the expenditure incurred on conveyance.
- (viii) The State Government, in the case of an Ombudsperson of a State, and the Central Government, in the case of an Ombudsperson of a region, may remove the Ombudsperson from office, on charges of proven misconduct or misbehavior as defined under these regulations.
- (ix) No order of removal of Ombudsperson shall be made except after an inquiry made in this regard by a person not below the rank of judge of the High Court in which a reasonable opportunity of being heard is given to the Ombudsperson.

7. FUNCTIONS OF OMBUDSPERSON:

- (i) The Ombudsperson shall hear appeals from an aggrieved student, only after the student has availed all other remedies provided under these regulations.
- (ii) While issues of malpractices in the conduct of examination or in the process of evaluation may be referred to the Ombudsperson, no appeal or application for revaluation or re-totalling of answer sheets from an examination, shall be entertained by the Ombudsperson unless specific irregularity materially affecting the outcome of specific instance of discrimination is indicated.
- (iii) The Ombudsperson may avail assistance of any person, as amicus curiae, for hearing complaints of alleged discrimination.
- (iv) The Ombudsperson shall make all efforts to resolve the grievances within a period of 30 days of receiving the appeal from the aggrieved student(s).

8. PROCEDURE FOR REDRESSAL OF GRIEVANCES BY OMBUDSPERSONS AND STUDENT GRIEVANCE REDRESSAL COMMITTEES:

- (i) Each institution shall, within a period of three months from the date of issue of this notification, have an online portal where any aggrieved student may submit an application seeking redressal of grievance.
- (ii) On receipt of an online complaint, the institution shall refer the complaint to the appropriate Student Grievance Redressal Committee, along with its comments within 15 days of receipt of complaint on the online portal.
- (iii) The Student Grievance Redressal Committee, as the case may be, shall fix a date for hearing the complaint which shall be communicated to the institution and the aggrieved student.
- (iv) An aggrieved student may appear either in person or authorize a representative to present the case.
- (v) Grievances not resolved by the University Student Grievance Redressal Committee shall be referred to the Ombudsperson, within the time period provided in these regulations.
- (vi) Institutions shall extend co-operation to the Ombudsperson or the Student Grievance Redressal Committee(s), as the case may be, in early redressal of grievances; and failure to do so may be reported by the Ombudsperson to the Commission, which shall take action in accordance with the provisions of these regulations.
- (vii) The Ombudsperson shall, after giving reasonable opportunities of being heard to both parties, on the conclusion of proceedings, pass such order, with reasons there for, as may be deemed fit to redress the grievance and provide such relief as may be appropriate to the aggrieved student.
- (viii) The institution, as well as the aggrieved student, shall be provided with copies of the order under the signature of the Ombudsperson, and the institution shall place it for general information on its website.



P.A. to Registrar
Ch. Devi Lal University
SIRSA-125055

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- (ix) The institution shall comply with the recommendations of the Ombudsperson, and the Ombudsperson shall report to the Commission any failure on the part of the institution to comply with the recommendations.
- (x) The Ombudsperson may recommend appropriate action against the complainant, where a complaint is found to be false or frivolous.

9. INFORMATION REGARDING OMBUDSPERSONS AND STUDENT GRIEVANCE REDRESSAL COMMITTEES:

An institution shall furnish, prominently, on its website and in its prospectus, all relevant information in respect of the Student Grievance Redressal Committee(s) coming in its purview and the Ombudsperson for the purpose of appeals.

10. CONSEQUENCES OF NON-COMPLIANCE:

The Commission shall in respect of any institution, which wilfully contravenes these regulations or repeatedly fails to comply with the recommendation of the Ombudsperson or the Grievance Redressal Committee(s), as the case may be, proceed to take one or more of the following actions, namely:

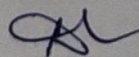
- withdrawal of declaration of fitness to receive grants under section 12B of the Act;
- withholding any grant allocated to the Institution;
- declaring the institution ineligible for consideration for any assistance under any of the general or special assistance programs of the Commission;
- informing the general public, including potential candidates for admission, through a notice displayed prominently in suitable media and posted on the website of the Commission, declaring that the institution does not possess the minimum standards for redressal of grievances;
- recommend to the affiliating University for withdrawal of affiliation, in case of a college;
- take such action as it may deem necessary, appropriate and fit in case of a government institution or deemed to be a University;
- recommend to the Central Government, if required, for withdrawal of declaration of institution deemed to be a University, in case of an institution deemed to be a University;
- recommend to the State Government to take necessary and appropriate action, in case of a University established or incorporated under a State Act;
- such other action as may be deemed necessary and appropriate against an institution for non-compliance.

Provided that no action shall be taken by the Commission under this regulation, unless the institution has been given an opportunity to explain its position and an opportunity of being heard has been provided to it.

11. Nothing mentioned hereinabove in these regulations shall affect the continuance in office, during the currency of the term, of an incumbent Ombudsperson appointed under the provisions of the UGC (Grievance Redressal) Regulations, 2012; where after, the appointment of Ombudsperson shall be made as per University Grants Commission (Redress of Grievances of Students) Regulations, 2019.

Prof. RAJNISH KUMAR

ADVICE/REG/2019/101



P.A. to Registrar
Ch. Devi
STRSA

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CHAUDHARY DEVI LAL UNIVERSITY, SIRSA
(Established by the State Legislature Act 9 of 2003)



OFFICE ORDER

The Vice-Chancellor is pleased to assign the charge of **Nodal Officer, VC Window** to Sh. Madan Singh, Legal Assistant, in addition to his own duties with immediate effect. He will deal the complaints relating to the VC Window.

26.05.17
Assistant Registrar (Estt.)
for Registrar

otc

Madan
26/5/17

Endst No. Estt./AE-III&IV/O-31-VI/2017/ 4522-74

Dated: 26.05.17

Copy of the above is forwarded to the following for information:

1. All the Chairpersons/Branch Officers, CDLU, Sirsa.
2. Coordinator, University Website (with a request to upload this Office Order on the University website), CDLU, Sirsa.
3. Official concerned.

26.05.17
Assistant Registrar (Estt.)
for Registrar

otc

Madan
26/5/17

DL

P.A. to Registrar
Ch. Devi Lal University
SIRSA-1

CHAUDHARY DEVI LAL UNIVERSITY SIRSA
(Established by the State Legislature Act 9 of 2003)



OFFICE ORDER

The Vice Chancellor is pleased to assign the charge of Nodal Officer to Sh. Baljit Kumar Sharma, Law Officer (01666-248019), to deal with the grievances related to this University received through the web-portal of **CM Grievance Redressal System** cmharyanacell.nic.in.

[Signature] 21.4.15
Assistant Registrar (Estt.)
for Registrar

Endst No. Estt./2015/AE-IV/O-31(V)/ 3492-98

Dated: 21/4/15

A copy of the above is forwarded to the following for information and further necessary action:

1. City Magistrate-cum-Nodal Officer, CM Window, Sirsa w.r.t. letter No. 176-225/CEA - dated 16.01.2015.
2. Sh. Baljit Kumar Sharma, Law Officer, CDLU, Sirsa with a request to upload his profile (name, designation, mobile number & E-mail address) on the portal.
3. Incharge, EDP Cell, CDLU, Sirsa with the request to upload the same on the portal of the University.
4. PS to Vice Chancellor (for kind information of the Vice Chancellor), CDLU, Sirsa.
5. PA to Registrar (for kind information of the Registrar), CDLU, Sirsa.
6. Sh. Bhushan Kumar, Technical Assistant, EDP Cell, CDLU, Sirsa.
7. Personal File.

[Signature] 21.4.15
Assistant Registrar (Estt.)
for Registrar

[Signature] *[Signature]*

[Signature]

P.A. to Registrar
Ch. Devi Lal University
SIRSA-125001

CHAUDHARY DEVI LAL UNIVERSITY SIRSA
(Established by the State Legislature Act 9 of 2003)



NOTIFICATION

The Vice-Chancellor is pleased to appoint Dr. Rani Devi, Professor, Department of Energy & Environmental Sciences as Convener, **Women Complaint Committee** w.e.f. 11.05.2021 for two years in place of Dr. Priyanka Siwach, Professor, Department of Biotechnology after completion the term of two years.

[Signature]
REGISTRAR
13/05/2021

Endst.No.Estt.T./2021/AE-I&II/O-230/Vol.II/2085-09 Dated: 13/5/21

Copy of the above is forwarded to the following for information and necessary action:

1. Prof. Rani Devi, Department of Energy & Environmental Sciences, Chaudhary Devi Lal University, Sirsa.
2. Prof. Priyanka Siwach, Department of Biotechnology, Chaudhary Devi Lal University, Sirsa.
3. All members of the Committee.
4. The In-charge, University Website, Chaudhary Devi Lal University, Sirsa, for uploading on the University Website.
5. P.S. to the Vice-Chancellor (for kind information of the Vice-Chancellor), Chaudhary Devi Lal University, Sirsa.
6. P.A. to Registrar (for kind information of the Registrar), Chaudhary Devi Lal University, Sirsa.

[Signature]

P.A. to Registrar
Ch. Devi Lal U
SIRSA-125055

[Signature]
13/05/2021
Assistant Registrar (Estt. T)
for Registrar



CHAUDHARY DEVI LAL UNIVERSITY, SIRSA

(Established by the State Legislature Act 9 of 2003)

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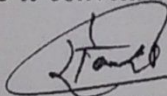
NOTIFICATION

In continuation of this office notification conveyed vide Endst. No. Estt/2019/AE-I&II/O-230/Vol-II/1574-85 dated 26.08.2019, the **Women Complaint Committee** is reconstituted as under:

1. Prof. Priyanka Siwach, Department of Biotechnology, CDLU, Sirsa. Convener
2. Prof. Sunita Saroha, Deptt. of English, Kurukshetra University, Kurukshetra. Member
3. Prof. Mahabir Singh, Department of Law, University of Delhi. Member
4. Prof. Neerja Dhankar, Central University of Haryana. Member
5. Dr. Jagbir Singh, SSN College, University of Delhi. Member
6. Dr. Arti Gaur, Department of Business Administration, CDLU, Sirsa. Member
7. Dr. Vanita Vashisth, Assistant Professor, M.M. College, Fatehabad. Member
8. Smt. Munni Devi, Assistant Registrar, CDLU, Sirsa. Member
9. Dr. Kamlesh Rani, Assistant Professor, Department of Commerce, CDLU, Sirsa. Member-Secretary

Further, as conveyed vide this office notification Endst. No. Estt/2019/AE-I&II/O-230/Vol-II/1574-85 dated 26.08.2019, the term of Convener i.e. Prof. Priyanka Siwach will be for two years w.e.f 10.05.2019 and the term of members of **WCC** will be for two years from the date of notification.

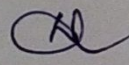
All the Committee members are requested kindly to make it convenient to attend the meeting, as and when fixed.

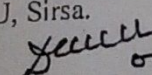

REGISTRAR 06/10/2020

Endst. No. Estt/2020/AE-I&II/O-230/Vol-II/ 2711-98 Dated: 07-10-2020

Copy of the above is forwarded to the following for information and necessary action:

1. All Deans/Directors/Chairpersons UTDS, Dean of Colleges/ Principal University College, all Branch Officers, Chaudhary Devi Lal University, Sirsa.
2. Prof. Priyanka Siwach, Department of Biotechnology, Chaudhary Devi Lal University, Sirsa.
3. The Secretary, University Grants Commission, Bahadur Shah Zafar Marg, New Delhi-110002.
4. All members of the Women Complaints Committee CDLU, Sirsa.
5. The In-charge, University Website, Chaudhary Devi Lal University, Sirsa, for uploading on the University Website.
6. P.S. to Vice-Chancellor (for kind information of the Vice-Chancellor), CDLU, Sirsa.
7. P.A. to Registrar (for kind information of the Registrar), CDLU, Sirsa.


P.A. to Registrar
Ch. Devi Lal
SIRSA-1261


06.10.2020
Assistant Registrar (Estt.)
for REGISTRAR

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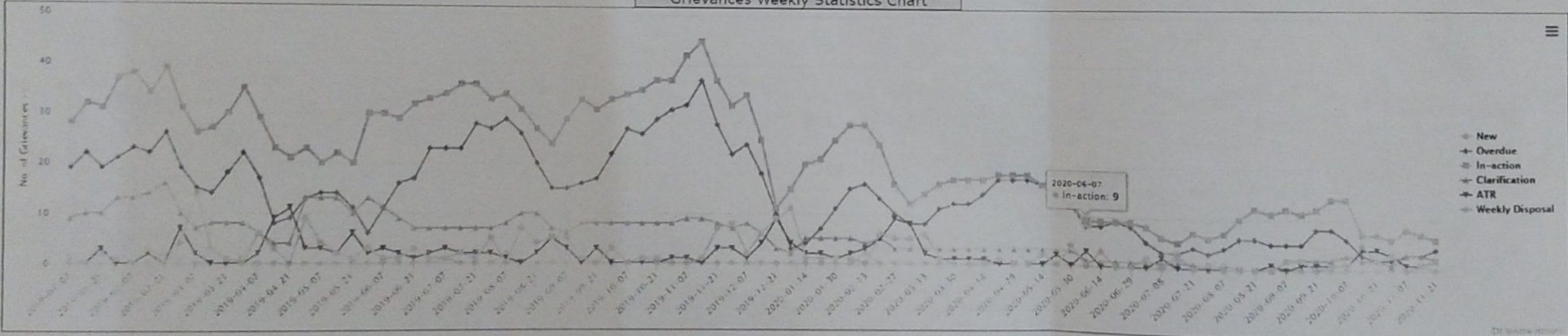
Home Dashboard

List of Eminent Persons upc

0	0	6	1	0	5	1	0	0	0	0	3	522
Inbox	New	In Action	Undertaken Due	Undertaken	Total Overdue	Addl.Overdue	Addl. Mark by me	Addl. Mark to me	ATR Received	ATR Sent	Disposed	

Composite Score of Administrative Secretary Higher Education and languages is 54.49
 Composite Score of LoggedIn user is

Grievances Weekly Statistics Chart



Last login status : Login successful Time: 2021-10-27 12:06:02

[Signature]
P.A. to Registrar
Ch. Devi Lal University
 SIRSA-125055

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